

11.12.020 Procedure for service.

- (1) GENERAL. Every person, firm, or corporation who can be served by the City at a profit will be served natural gas under the ordinances and the City's rules, regulations, and tariffs. The size of the service and appurtenances used to serve each customer shall be such that will render efficient service to customers. (Ord. 1997-34, SII A, 1997) (Ord. 417, SI A, 1954)
- (2) TAP-IN CHARGE - AMOUNT. A tap-in charge will be made which will cover the installation of a gas main extension if necessary, meter, service line, and connection of service. The tap-in charge for all applicants shall be the actual cost of the installation plus a ten percent (10%) handling charge based on the labor, equipment charges, and material cost. If payment for such charges is not made in accordance with the terms of the gas application, service line equipment may be removed or locked out until payment is made in full. (Ord. 1997-34, SII B, 1997) (Ord. 998, S1, 1980) (Ord. 417, SI B, 1954)
- (3) TAP-IN CHARGE - SERVICE PROVIDED. The tap-in charge shall include connections, pipe, equipment charges, and labor from the gas main to the meter location; the customer shall construct the riser pipe and gas line on his side of the meter. Any subsequent change or any additional gas line required shall be paid for by the customer at the prevailing wage scale and equipment prices. Gas department employees shall have the right to enter upon the customer's premises at all reasonable times for purposes of meter reading, maintaining, servicing or the removal of gas service. (Ord. 1997-34, SII C, 1997) (Ord. 1278, S1, 1986) (Ord. 417, SI C, 1954)
- (4) INDUSTRIAL CUSTOMERS. Notwithstanding any other provisions of this Ordinance, the City may, but is not required, provide gas services to an industrial customer in a written contract which contains such terms, conditions, rates and schedules as the City, in its sole discretion, reasonably exercised, deems appropriate. (Ord. 1997-34, SII D, 1997) (Ord. 417, SI D, 1954).
- (5) APPLICATION FOR SERVICE. Each prospective customer must complete an application for service for the type of service he desires as a condition of receiving service. Each prospective customer, by their "Application for Service", grants the City an easement over the property where the service will be installed, permitting the City to use this property to lay the gas service and permitting the City ingress and egress to the property for purposes necessary for the operation thereof. (Ord. 1997-34, SII E, 1997) (Ord. 417, SI E, 1954)

- (6) CUSTOMER DEPOSITS. Each Residential, Commercial, and Industrial prospective customer must make a deposit with the City at the time of signing an application for service in accordance with the Deposit Policy Ordinance found in Chapter 11.02.200 in effect at the time of said application. Such deposit will be refunded to the customer at the time service is discontinued, provided the customer has paid all amounts due the City. Deposit may be applied to final bill. (Ord. 1997-34, SII F, 1997) (Ord. 1278, S1, 1986) (Ord. 878, S1, 1977) (Ord. 764, S1, 1974)
- (7) TEMPORARY INTERRUPTIONS. From time to time it may be necessary or desirable that gas service be temporarily interrupted for maintenance, construction, repairs emergencies, other purposes, or failure of the City's suppliers to deliver gas. During such periods the Gas Utility assumes no responsibility for resulting loss of heat, products, materials, plants, animals, or such other things which might be affected by the fact that gas service is interrupted for a period of time. (Ord. 1997-34, SII G, 1997) (Ord. 1986-1281, S1, 1986)
- (8) INTOLERABLE TEMPORARY INTERRUPTIONS. Any consumer or customer having a facility, operation, process, activity or residence which cannot under any or all conditions tolerate a temporary interruption of gas service shall provide an alternate source of on-site fuel or heat for utilization during such interruption. The responsibility for such alternative rests fully with the customer or consumer. (Ord. 1997-34, SII H, 1997) (Ord. 1986-1281, S2, 1986)
- (9) ACTIVATION OF SERVICE. Upon the installation of the service line and meter set, the normal monthly meter readings and rates will be charged. If, after a period of twenty-four (24) months, the service line and meter set are still not activated, the customer will be notified in writing that their service line will be disconnected from the City's distribution main and their service line will be abandoned. Cost of disconnection of service will be charged to the customer based on actual cost of all materials, labor, equipment rental, other expenses, and applicable taxes, plus a ten percent (10%) handling charge. If a customer requests to be reconnected to the distribution system, the abandoned line must be replaced, and a new service line installed at the customer's expense. (Ord. 1997-34, SII I, 1997)
- (10) RATES FOR SERVICE. All customers shall be charged and the customers will pay rates and charges in accordance with the Rates and Charges Ordinance in effect at the time of gas usage. (Ord. 1997-34, SII J, 1997) (Ord. 417 S1, 1954)